满足感(Satisfaction) 的描述

|  |  |
| --- | --- |
| 功能 | 监测居住质量，改善，设施充足性 |
| 关联 | 安居，愿望，适应 |
| 对象 | 小区 |
| 回应者 | 居民 |
| 特色 | 4 项5分评分项目 |
| 信度 | .861 |
| 参考 | Kwan, Yui-huen, Man-hung Ngan, **Chau-kiu Cheung**, and Kun Ma. 2002. *Effectiveness Enhancement of the Kwun Tong Community Care and Support Network Project─Research Report.* Hong Kong: Department of Applied Social Studies, City University of Hong Kong.Segal, Steven P., Dina Redman, and Carol Silverman. 2000. “Measuring Clients’ Satisfaction with Self-help Agencies.” *Psychiatric Services* 51(9):1148-1152. |

满足感计分

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 回应 | 没有 | 颇少 | 一般 | 颇多 | 很多 |
| 项目1、3 – 4的分数 | 0 | 25 | 50 | 75 | 100 |
| 项目2的分数 (反向题) | 100 | 75 | 50 | 25 | 0 |

|  |  |
| --- | --- |
| 量表得分：项目分数的平均 | 行动 |
| 70-100 | 赞赏 |
| 30-70 | 需要稍作推动 |
| 0-30 | 需要积极推动 |