社區內居民的滿足感(Satisfaction of residents in the community) 的描述

|  |  |
| --- | --- |
| 功能 | 監測居住質量，改善，設施充足性 |
| 關聯 | 安居，願望，適應 |
| 對象 | 社區 |
| 回應者 | 居民 |
| 特色 | 4 項5分評分項目 |
| 信度 | .861 |
| 參考 | Kwan, Yui-huen, Man-hung Ngan, **Chau-kiu Cheung**, and Kun Ma. 2002. *Effectiveness Enhancement of the Kwun Tong Community Care and Support Network Project─Research Report.* Hong Kong: Department of Applied Social Studies, City University of Hong Kong.  Segal, Steven P., Dina Redman, and Carol Silverman. 2000. “Measuring Clients’ Satisfaction with Self-help Agencies.” *Psychiatric Services* 51(9):1148-1152. |

社區內居民的滿足感計分

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 回應 | 沒有 | 頗少 | 一般 | 頗多 | 很多 |
| 項目1、3 – 4的分數 | 0 | 25 | 50 | 75 | 100 |
| 項目2的分數 (反向題) | 100 | 75 | 50 | 25 | 0 |

|  |  |
| --- | --- |
| 量表得分：項目分數的平均 | 行動 |
| 70-100 | 讚賞 |
| 30-70 | 需要稍作推動 |
| 0-30 | 需要積極推動 |